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PATENT**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: Dezronno et al.

Art Unit: 2176

Serial No.: 10/090,499

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For: INTELLIGENT INTERACTIVE VOICE RESPONSE UNIT

COMMISSIONER FOR PATENTS
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STATUS INQUIRY

1. More than 36 months have passed since the filing of this application on March 4, 2002. No communication has been received from the Patent and Trademark Office indicating action on this application.

2. Kindly advise the undersigned of the present status of this application.

Dated: March 8, 2005

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is, on the date shown below, being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-0001.

Signature Abigail Boone
(type or print name of person certifying)Date: March 8, 2005